



Lika is an Event Planning Company in Tbilisi, Georgia, getting advantage of professionals to hold Business Events, Ceremonies or Special Tours. For more information please visit our website on [www.lika.ge](http://www.lika.ge) or simply send us an email to [info@lika.ge](mailto:info@lika.ge)

Address:

43/1, Vazha-Pshavela Ave., 1st floor, office 19, Tbilisi 0186, Georgia.

Call:

(+995) 595 251 800 (for English, Georgian and Russian speakers)

(+995) 555 50 83 27 (for English and Persian speakers)

## Terms and Conditions

### **Agreement**

By agreeing to these Terms and Conditions you understand that you are registering to attend an Event managed by Lika and all fees associated with your participation at an Event are payable in full as per Lika terms and conditions.

We ask that you please ensure you register for the correct Event and choose the add-ons and accommodation relevant to your requirements.

### **Registration Confirmation**

Please check your registration carefully. Should you not contact Lika within 24 hours after payment, based on case cancellation fee will apply.

### **Registration Payment Terms**

Payment of your registration fee and any selected add-ons are due on completion of your registration. All fees are payable prior to commencement of the Event to ensure admission, unless by prior arrangement.

### **Registration Cancellation Policy**

Should your circumstances change and you are unable to attend an Event, you must contact Lika by no later than 30 days prior to the commencement of the Event. Based on case cancellation fee will apply to cover costs incurred in relation to your registration. Should you cancel less than 30 days prior to the commencement of the Event, no refund will be payable.

### **Accommodation Bookings**

Please check your accommodation carefully, especially your arrival and departure dates. Should an error have been made, please contact Lika via email to [info@lika.ge](mailto:info@lika.ge) or call on (+995) 595 251 800 (for English, Georgian and Russian speakers) or (+995) 555 50 83 27 (for English and Persian speakers) as soon as possible to advise amendments.

### **Accommodation Deposit Payment Terms**

Accommodation deposits are due on completion of your booking.

If accommodation deposits are not paid 45 days prior to your arrival date your accommodation booking will be deemed cancelled, unless you have been granted an extension in writing by Lika.

### **Accommodation Cancellation Policy**

Accommodation Providers have their own cancellation policies, and they generally apply when cancellations are made less than 30 days prior to arrival. Please contact Lika as soon as possible, if you wish to cancel or amend your accommodation.

### **Credit Card Payments**

Due to the increase in credit card fraud, international credit card payments will not be processed automatically via Lika's Credit Card Merchant. Your payment will be processed by Lika's Credit Card Merchant once Lika has reviewed your registration. You may be required to provide a copy of your current passport and the front and back of your credit card prior to your payment being processed. We apologize for any inconvenience caused.

### **Refund Policy**

Refunds are not payable if you simply change your mind, however if your circumstances change please contact Lika immediately to amend your registration or associated requirements.

Lika will refund any fees paid to Lika as a result of amending your registration and/or associated requirements, after taking into consideration the relevant cancellation policy, within 15 business days of receiving a refund request.

Should an Event be cancelled or postponed due to unforeseen circumstances, Lika will endeavor to process a full refund within 90 days of such circumstances becoming known.

Refunds will only be processed to the credit card or bank account of the individual, organization or institution from which the payment was received.

### **Provisions**

1. When we communicate with you we will generally do so by email or via phone. You agree that email and phone communications are contractually binding in the same way as properly signed and dated documentation sent by post.
2. Nothing in this agreement or on our websites, [www.lika.ge](http://www.lika.ge) or any website owned, operated, licensed or controlled by Lika shall confer on any third party any benefit or obligation.
3. If any of these terms is at any time held by any jurisdiction to be void, invalid or unenforceable, then it shall be treated as changed or reduced, only to the extent minimally necessary to bring it within the laws of that jurisdiction and to prevent it from being void and it shall be binding in that changed or reduced form. Subject to that, each provision shall be interpreted as severable and shall not in any way affect any other of these terms.
4. No waiver by us, in exercising any right, power or provision in this agreement shall operate as a waiver of any other right or of that same right at a future time; nor shall any delay in exercise of any power or right be interpreted as a waiver.
5. In the Event of a dispute arising out of or in connection with these terms or any contract between you and us, then you agree to attempt to settle the dispute by engaging in good faith with us in a process of mediation before commencing arbitration or litigation.
6. We are not liable for any breach of our obligations resulting from causes beyond our reasonable control.
7. This Agreement shall be governed by and construed in accordance with the law of Georgia, and all international governance is expressly excluded.

Should you require assistance, please do not hesitate to contact Lika via email to [info@lika.ge](mailto:info@lika.ge) or call on (+995) 595 251 800 (for English, Georgian and Russian speakers) or (+995) 555 50 83 27 (for English and Persian speakers). We will gladly help you.